

Meeting minutes (final)



generic processes for the Identity- & Access Management

subject:	10th Meeting
date:	Friday, 2008-04-22
time:	09:00-11:00 & 11:30-13:00
location:	On the 2nd European Identity Conference 2008, Room: Solaris, Forum am Deutschen Museum, Museumsinsel 1, 80538 Munich / Germany

Attendees

Martin	Andersen	Henkel AG & Co. KGaA	martin.andersen@henkel.com	MA
Theo	Arts	Ministry of Transport, Public Works and Water	theo.arts@minvenw.nl	TA
Bernd	Dersch	EDS Business Solutions GmbH	bernd.dersch@eds.com	BD
Marc	Dierichsweiler	Impuls IT Beratungsgesellschaft mbH	m.dierichsweiler@impulsit.de	MD
Thomas	Felder	SECUDE Global Consulting GmbH	Thomas.Felder@secude-consulting.com	TF
Holger	Görz	Institut für System-Management GmbH	Holger.Goerz@secu-sys.de	HG
Joachim	Haas	Impuls IT Beratungsgesellschaft mbH	j.haas@impulsit.de	JH
Vanessa	Henning	Impuls IT Beratungsgesellschaft mbH	v.hennig@impulsit.de	VH
Bernd	Hohgräfe	Siemens Enterprise Communications GmbH & Co. KG	bernd.hohgraefe@siemens.com	BH
Christina	Junge	CSC Deutschland Solutions GmbH	cjunge@csc.com	CJ
Erich	Krahmer	ROHDE & SCHWARZ GmbH & Co. KG	Erich.Krahmer@rohde-schwarz.com	EK
Hans-Jörg	Kremer	Peak Solution GmbH	hj.kremer@peak-solution.de	HK
Michael	Lang	Novell GmbH	milang@novell.com	ML
Andreas	Netzer	iC Compas GmbH & Co KG	netzer@ic-compas.de	AN
Roland	Stahl	Henkel AG & Co. KGaA	roland.stahl@henkel.com	RS
Christian	Stöckel	Völcker Informatik AG	ChristianS@Voelcker.com	CS
Horst	Walther	Kuppinger, Cole + Partner	horst.walther@nifis.org	HW
Peter	Weierich	Völcker Informatik AG	PeterW@Voelcker.com	PW

Additional distribution

Oliver	Belikan	doubleSlash Net-Business GmbH	oliver.belikan@doubleSlash.de	OB
Norbert	Boß	Sun Microsystems GmbH	norbert.boss@sun.com	NB
Isabell	Conrad	SSW Schneider Schiffer Weihermüller Rechtsanwälte Steuerberater Wirtschaftsprüfer	Isabell.Conrad@SSW-muc.de	IC
Henning	Guder	Services for Business IT Ruhr GmbH	Henning.Guder@sbi-ruhr.de	HGu
Martina	Hendricks	Dekra AG	Martine.hendricks@dekra.com	MH
Manfred	Hübner	WestLB AG	Manfred.Huebner@WestLB.de	MHü
Nicole	Kleff	Nicole Kleff IS-Consulting	info@NKleff.de	NK

Peter	Knapp	Nationale Initiative für Internet-Sicherheit e.V.	PeterK@InterXion.com	PK
Jürgen	Kühn	Trivadis GmbH	Juergen.Kuehn@trivadis.com	JK
Martin	Kuppinger	Kuppinger, Cole + Partner	mk@KuppingerCole.de	MK
Volker	Ludwig	Nationale Initiative für Internet-Sicherheit e.V.	VolkerL@InterXion.com	VL
Holger	Nahrgang	Berliner Volksbank eG	Holger.Nahrgang@Berliner-Volksbank	HN
Jens	Petersen	FirstAttribute AG	Jens.Petersen@firstattribute.com	JP
Jörg	Resch	Kuppinger, Cole + Partner	jr@KuppingerCole.de	JR
Gerd	Rossa	Institut für System-Management GmbH	Gerd.Rossa@secu-sys.de	GR
Denis	Royer	Institute of Business Informatics, Johann Wolfgang Goethe - University Frankfurt a. M.	denis.royer@m-lehrstuhl.de	DR
Matthias	Schabl	Novell Österreich GmbH	mschabl@novell.com	MS
Jan	Schallaböck	Unabhängiges Landeszentrum für Datenschutz Schleswig-Holstein	ld103@datenschutzzentrum.de	JS
Jürgen	Skirde	Deutsche Steinkohle AG	Juergen.Skirde@dsk.de	JSk
Angelika	Steinacker	CSC, IT Management & Security	asteinac@csc.com	AS
Marko	Vogel	KPMG Advisory	mvogel@kpmg.com	MV
Stephan	Vogtland	KPMG Advisory	svogtland@kpmg.com	SV
Holger	Weiß	RWE AG	Holger.wess@rwe-ag.de	HW e

Agenda

09:00 Start

welcome - housekeeping – new members introduction
 participants (confirmed, no participation, no answer)
 meeting minutes from Friday, 2008-02-08
 assignments from last meeting
 activities report WG Organisation (Horst Walther)
 activities report WG Modelling (Vanessa Henning)
 activities report WG Validation (Angelika Steinacker)
 activities report WG Presentation (Denis Royer)
 NIFIS-GeneriIAM booth attendance on the EIC 2008
 Members of the working groups
 Additional topics
 NIFIS-GeneriIAM-infrastructure
 NIFIS-members
 Links to NIFIS-GeneriIAM
 Next steps, Workgroup meetings, next regular meeting, assignments

13:00 End

Risks

Description	Potential damage	probability
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*Type: A = Assignment D = Decision R = Recommendation S = Statement P = Presentation

NIFIS competence centre GeneriIAM

Horst.Walther@nifis.org

GeneriIAM confidential

Risks

Too slow modelling progress	High	Medium
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Log of meeting proceedings

No.	Type	Who	Check minutes from last meeting	
L1	D	All	The minutes of the last meeting from the 9 th meeting at 2008-02-08 in Frankfurt were accepted unchanged. (attached document „2008-02-08-GenericiAM-Meeting-Minutes(1.0).pdf“)	
No.	Type	Who	Assignments tracking (old)	
L2	A	All	Set a link to the GenericiAM-Website (www.genericiam.org) on their companies' website at a prominent location. ➤ Still an open issue for the new and many of the members. Links set by GenericiAM-Members set so far are ... ➤ doubleSlash Net-Business GmbH ➤ iC Compas GmbH & Co KG ➤ Nicole Kleff IS-Consulting ➤ Peak Solution GmbH ➤ Gesellschaft für Prozessmanagement ➤ SECUDE Global Consulting GmbH ➤ SiG Software Integration GmbH	2008-06-27 open
No.	Type	Who	Assignments tracking (from last meeting)	
L3	A	AN	Taking of an inventory of all received models + some quantitative metrics.	2007-07-13 done
L4	A	AN	Decide how to use ARIS in our modelling process with special respect to interchange possibilities via a standardized interchange format and / or alternative free open source products.	2007-07-13 done
L5	A	TF	Provide a link to http://www.GenericiAM.org/ on the company web-site	2008-02-22 done
L6	A	HGu	Provide a link to http://www.GenericiAM.org/ on the company web-site	2008-02-22 open
L7	A	MD	Provide a link to http://www.GenericiAM.org/ on the company web-site	2008-02-22 open
L8	A	TF	Submit an application for NIFIS-membership to the VL / NIFIS	2008-02-22 open
L9	A	RS	Submit an application for NIFIS-membership to the VL / NIFIS	2008-02-22 open
L10	A	AN	Organise a meeting of the GenericiAM-WG "Modelling" mid of November 2007 at the following location: Impuls IT Beratungsgesellschaft mbH, Wilhelm-Theodor-Römheld-Str. 14, 55130 Mainz. ◦ See attached PowerPoint file "2008-02-08_GenericiAM_9th_Quarterly_Meeting (0.3).ppt"	done
L11	A	HW	Collect all available input-documents for the modelling group and pass them over to MD	2008-02-15 done
L12	A	HW	Apply for admin-access to the NIFIS-Generic-Intranet for 2 more NIFIS-GenericIAM-members: ◦ <i>Horst Walther</i> ◦ <i>Thomas Felder</i>	2008-02-15 done
L13	A	HW	Provide for a single entry (through: http://www.GenericiAM.org/) to all of the web-representations and work-spaces of our initiative.	2008-02-15 done

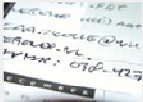
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Log of meeting proceedings

L14	A	HW	Place all our meeting minutes on our Web-Site: http://www.GenericIAM.org/ .	2008-02-15 done
L15	A	HG	Contribute the remaining ~ 13 ready modelled processes as candidates for generic IAM-processes to our knowledge base.	2008-02-15 open
L16	A	MD	Organise and arrange the two working meetings of the WG Modelling.	2008-02-15 done
L17	A	OB	Translate the texts in the graphical elements in the GenericIAM-website from German to English.	2008-02-15 done
L18	A	HW	Prepare a speaker text for NIFIS-GeneriIAM attendees.	2008-02-22 cancelled
L19	A	VL	Arrange marketing material for the booth (signage, flyers, work samples, ...) HW and HG assist.	2008-02-22 done
No.	Type	Who	Members affairs	
L20	S	All	<p>3 of the 16 attendees were first timers at a GeneriIAM quarterly meeting:</p> <ul style="list-style-type: none"> ➤ Martin Andersen ➤ Theo Arts ➤ Bernd Dersch ➤ Joachim Haas ➤ Christian Stöckel <p>Therefore all attendees introduced themselves:</p> <ul style="list-style-type: none"> ➤ Who I am? ➤ Where I come from? ➤ What exposure I have to IAM? ➤ Why I came here? ➤ What I may contribute? 	
L21	S	HW	KPMG has left the NIFIS due to a global corporate decision.	
L22	S	HW	Henkel AG & Co. KGaA has joined the NIFIS	
No.	Type	Who	Report from the Working Groups	
L23	D	All	<p>Each working group determines a speaker (S). The speaker appoints a deputy (D). At present the working groups are populated as follows:</p> <ul style="list-style-type: none"> ➤ Modelling <ul style="list-style-type: none"> ◦ Oliver Belikan ◦ Norbert Boss ◦ Marc Dierichsweiler (S) ◦ Thomas Felder ◦ Holger Görz (D) ◦ Henning Guder ◦ Vanessa Henning ◦ Matthias Neher ◦ Andreas Netzer ◦ Peter Weierich ◦ Roland Stahl ➤ Validation <ul style="list-style-type: none"> ◦ Jürgen Kühn ◦ Martin Kuppinger (D) ◦ Gerd Rossa ◦ Angelika Steinacker (S) ➤ Presentation <ul style="list-style-type: none"> ◦ Martin Kuppinger 	

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Log of meeting proceedings

			<ul style="list-style-type: none"> ◦ Denis Royer (D) ◦ Peter Weierich (S) ◦ Horst Walther ➤ Organisation <ul style="list-style-type: none"> ◦ Horst Walther (S) ◦ N.N. (D) 																																																																																										
No.	Type	Who	Report of the Working Group Organisation																																																																																										
L24	S	HW	<p>Paper on „Modeling the ‘Generic Identity and Access Management approve-request Process’ V1.00“</p> <ul style="list-style-type: none"> ◦ Review – finished ◦ Review – sent to modeling group ◦ Review Meeting / Conference Call ◦ Signed off ◦ Ready for publication <p>Diploma-Thesis sponsored by the members</p> <div style="border: 1px solid black; padding: 5px; margin: 5px 0;"> <p>Processes of Identity and Access Management</p> <p>Diploma Thesis for a Identity Process Map</p> <p>Posted: 15 Apr 2008 06:23 AM CDT</p>  <p>Our GenericIAM group offers a diploma thesis, which is sponsored by NIFIS e.V. and supported by impulsIT and the Chair of M-Business and Multilateral Security (Frankfurt University).</p> <p>The topic is: "Prozessanalyse im Bereich der Enterprise Identity Management Systeme – Analyse, Ableitung und Entwicklung einer Prozesslandkarte."</p> <p>Details about conditions and objectives were described on the homepage (in German).</p> </div> <ul style="list-style-type: none"> ◦ The costs are covered by corporate sponsors ◦ ImpulsIT will have the lead in th operational management <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th>#</th> <th>corporation</th> <th>months</th> <th>sum</th> <th>per month</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>ImpulsIT</td> <td>2</td> <td>1.600,00 €</td> <td>800,00 €</td> </tr> <tr> <td>2</td> <td>Novell</td> <td>2</td> <td>1.600,00 €</td> <td></td> </tr> <tr> <td>3</td> <td>Siemens</td> <td>1</td> <td>800,00 €</td> <td></td> </tr> <tr> <td>4</td> <td>Völcker</td> <td>1</td> <td>800,00 €</td> <td></td> </tr> <tr> <td>total</td> <td></td> <td>6</td> <td>4.800,00 €</td> <td></td> </tr> </tbody> </table> <p>NIFIS-GenericIAM on the EIC 2008</p> <ul style="list-style-type: none"> ◦ NIFIS-GenericIAM booth on the European Identity Conference (EIC) 2008 ◦ Booking Code for NIFIS-Members (not booth attendance): 20% reduction using the Booking code nifis208 <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th>Day</th> <th>Date</th> <th>Time</th> <th>Name</th> <th>confirmed</th> </tr> </thead> <tbody> <tr><td>Tue</td><td>April 22</td><td>13:30 – 19:00</td><td>Holger Görz</td><td>Yes</td></tr> <tr><td>Tue</td><td>April 22</td><td>13:30 – 19:00</td><td>Michael Lang</td><td>Yes</td></tr> <tr><td>Wed</td><td>April 23</td><td>08:00 – 13:30</td><td>Roland Stahl</td><td>Yes</td></tr> <tr><td>Wed</td><td>April 23</td><td>08:00 – 13:30</td><td>Thomas Felder</td><td>Yes</td></tr> <tr><td>Wed</td><td>April 23</td><td>08:00 – 13:30</td><td>Dr. Angelika Steinacker</td><td>Yes</td></tr> <tr><td>Wed</td><td>April 23</td><td>13:30 – 19:00</td><td>Marc A. Dierichsweiler</td><td>Yes</td></tr> <tr><td>Wed</td><td>April 23</td><td>13:30 – 19:00</td><td>Norbert Boß</td><td>Yes</td></tr> <tr><td>Thu</td><td>April 24</td><td>08:00 – 18:00</td><td>Oliver Belikan</td><td>Yes</td></tr> <tr><td>Thu</td><td>April 24</td><td>08:00 – 13:00</td><td>Bernd Hohgräfe</td><td>Breaks only</td></tr> <tr><td>Thu</td><td>April 24</td><td>13:00 – 18:00</td><td>Volker Ludwig</td><td>Yes</td></tr> <tr><td>Thu</td><td>April 24</td><td>13:00 – 18:00</td><td>Joachim Haas</td><td>Yes</td></tr> </tbody> </table>	#	corporation	months	sum	per month	1	ImpulsIT	2	1.600,00 €	800,00 €	2	Novell	2	1.600,00 €		3	Siemens	1	800,00 €		4	Völcker	1	800,00 €		total		6	4.800,00 €		Day	Date	Time	Name	confirmed	Tue	April 22	13:30 – 19:00	Holger Görz	Yes	Tue	April 22	13:30 – 19:00	Michael Lang	Yes	Wed	April 23	08:00 – 13:30	Roland Stahl	Yes	Wed	April 23	08:00 – 13:30	Thomas Felder	Yes	Wed	April 23	08:00 – 13:30	Dr. Angelika Steinacker	Yes	Wed	April 23	13:30 – 19:00	Marc A. Dierichsweiler	Yes	Wed	April 23	13:30 – 19:00	Norbert Boß	Yes	Thu	April 24	08:00 – 18:00	Oliver Belikan	Yes	Thu	April 24	08:00 – 13:00	Bernd Hohgräfe	Breaks only	Thu	April 24	13:00 – 18:00	Volker Ludwig	Yes	Thu	April 24	13:00 – 18:00	Joachim Haas	Yes
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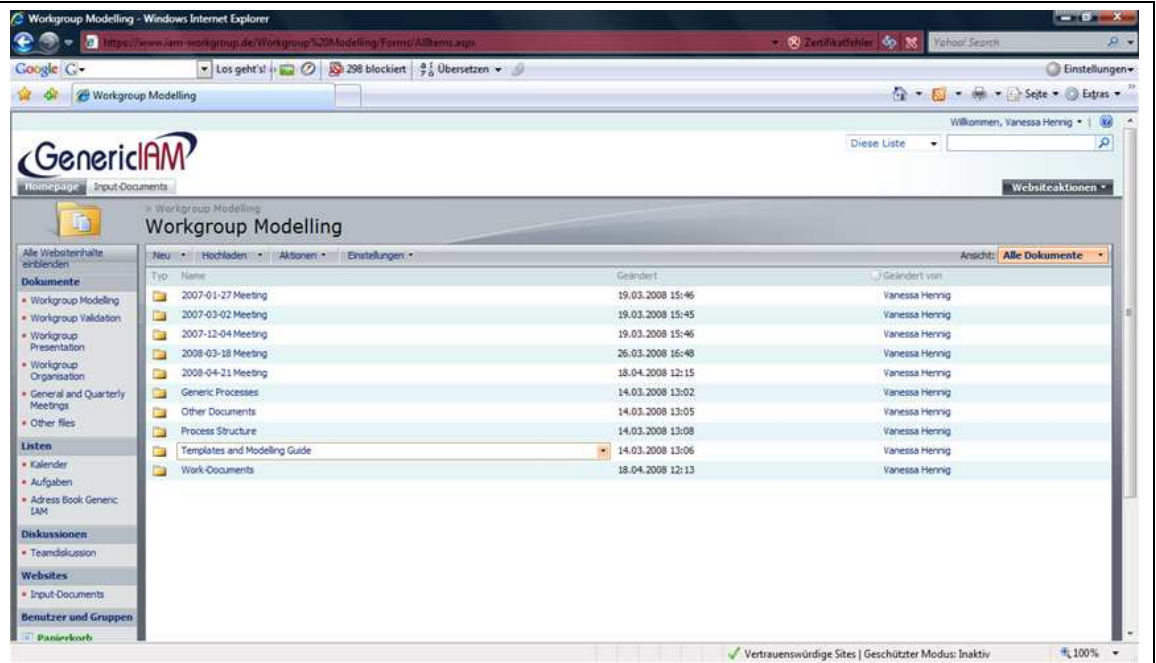
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Log of meeting proceedings

No.	Type	Who	Report of the Working Group Presentation
L25	S	HW	<p>GenericIAM Website</p> <ul style="list-style-type: none"> ◦ The first GenericIAM publication, titled “Exploring Generic Identity Management Processes - An approach to model the generic Identity and Access Management Process "approve-request", is now available online at http://www.genericiam.org/papers-and-articles/index.php. ◦ Moreover, for future publications a new section named “Publications” was introduced. ◦ Denis Royer (Frankfurt University) became member of the Presentation sub-group of GenericIAM, being responsible for the editorial maintenance of the group’s website at http://www.genericiam.org. <p>diploma / master thesis</p> <ul style="list-style-type: none"> ◦ The description of the diploma thesis sponsored by NIFIS is now available online at: http://www.genericiam.org/news-and-events/sponsored-diploma-thesis.html and http://www.m-lehrstuhl.de/diplomarbeit/diplomarbeitsdetails.php?absnr=603&flagextern=egal ◦ The thesis itself will be supported by impulsIT in Mainz (Marc A. Dierichsweiler). ◦ The scientific supervision will be handled by Frankfurt University, Chair for M-Business and Multilateral Security (Denis Royer) <p>any other business</p> <p>Frankfurt University (Denis Royer) is looking for volunteers, willing to help in a scientific study in a context of a PhD thesis:</p> <ul style="list-style-type: none"> ◦ What is it about?: The research focuses on the mechanisms in the decision making process for introducing Identity Management Systems in organization. The goal is to develop a decision support system that helps to identify the potentials of EldM introductions, in making implicit knowledge of organization explicit. To this regard, the decision making process is supported in a more transparent for the decision makers. ◦ What is needed: Experts in the field of Identity Management for a series of interviews on the topic stated above and case studies, where a decision support system could be tested. ◦ Your help is highly appreciated please contact Denis.Royer@m-chair.de for details.
No.	Type	Who	Report of the Working Group Validation
L26	P	AS	<p>Paper on „Modeling the ‘Generic Identity and Access Management approve-request Process’ V0.97“</p> <ul style="list-style-type: none"> ◦ Review – finished ◦ Review – sent to modeling group ◦ Paper released <p>Further input for validation missing!</p>
No.	Type	Who	Report of the Working Group Modelling
L27			Consolidated access to all documents

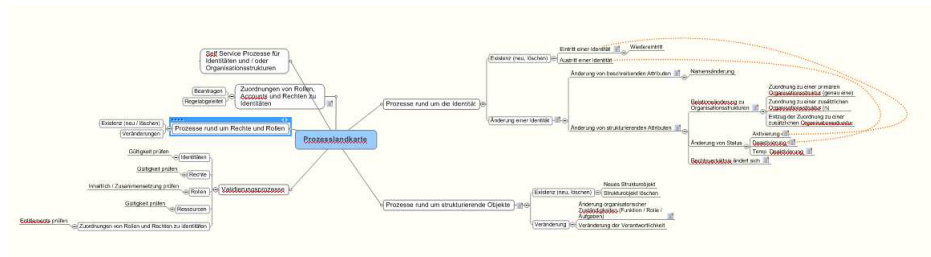
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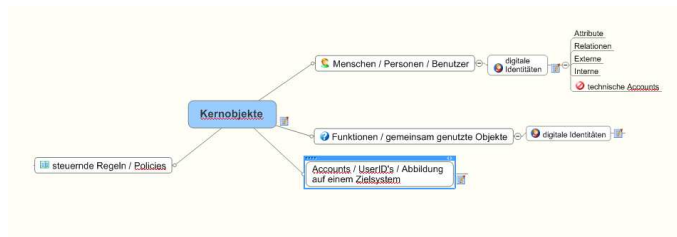


Taken Actions

- First Meeting on Mar 18th in Langen at SUN Microsystems
- Achieved goals: Begin of processlandscape



Main Objects



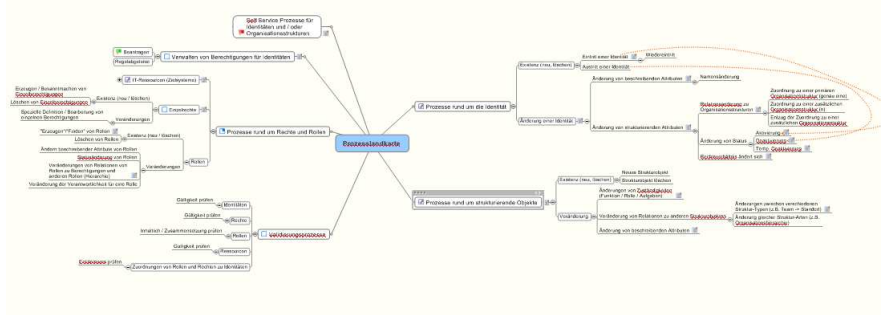
We committed the following ToDos until the next meeting:

- Giving more people access to Sharepoint
- Proposal for main objects with attributes and associations
- Proposal for processes around role and rights management
- Structurize all found processes

Second Meeting on Apr 21st in München at TESIS

- Achieved goals: extended processlandscape

Log of meeting proceedings



o detailed list of main objects

Als **Generisch** (aus dem lateinischen [generalis=allgemein, die ganze Gattung betreffend]) wird ein Objekt oder ein Begriff mit Bezug auf eine große Klasse oder Gruppe von Objekten oder Begriffen bezeichnet. Ein generischer Begriff ist in diesem Sinne komplex, weil er für eine Vielzahl von spezifischeren Begriffsinhalten und Bedeutungen steht: Top-Kultur, Prozess.

Generische Begriffe oder Objektbezeichnungen entstehen durch Abstraktion gemeinsamer Merkmale und Eigenschaften von vielen unterschiedlichen Begriffen oder Objekten durch Fokussierung auf deren Gemeinsamkeiten.

Nr.	Objektbezeichnung	Klasse / Gruppe	Charakteristika/Eigenschaften (Auswahl)	Beziehung zu Objekten	Beschreibung	
1	Person	Agierende Objekte	Vorname Geburtsname Nachname	Identität (1:n)	Natürliche Person, Mensch, kann nur einmal existieren und wird durch seine historische (Geburtsdatum, -ort, Vorname, Geburtsname, Nachname) eindeutig beschrieben. Bei GenericiAM werden Personen nicht im Fokus betrachtet, sondern nur ihre digitalen Abbilder in den IT-Systemen von Unternehmen. Eine Identität ist das digitale Abbild einer natürlichen Person oder eines eigenständig agierenden Objektes, welches beispielsweise von einer Gruppe von Personen genutzt werden kann, in einem Unternehmen: Beispiele: Mitarbeiter, Fahrzeuge, gemeinsam genutzte Geräte, etc. Bei GenericiAM werden im Kern die Identitäten von Personen betrachtet. Ferner wird davon ausgegangen, dass eine natürliche Person maximal genau ein digitales Abbild in Unternehmen besitzt.	
2	Identität	Agierende Objekte	prim. Organisationseinheit prim. Kostenstelle prim. Standort Typ (z.B. Intern / Extern) Status (z.B. aktiv, inaktiv) fachliche Rolle (z.B. Nutzer oder Admin)	Strukturierende Objekten (Organisationseinheiten, Kostenstellen, Standorte, etc.) Accounts (Nutzung)	Ein Account im Sinne einer Zugriffsberechtigung zu einem IT-System kann immer genau einer Identität zugeordnet werden. Ein Account ist anhand des Zellsystems, des Accountnamens sowie der bestehenden Identität und deren Rolle im Unternehmen eindeutig beschreibbar.	
3	Accounts	Berechtigungsobjekte	Accountname Zellsystem bestehende Identität	Identität (1:1)	Strukturierende Objekten gleicher oder abweichender Art (z.B. übergeordnete OrgE, Zugehörige KSt, Gesellschaft, etc.) (1:n) Identitäten (n:m) als Leiter Identitäten (n:m) als Mitglieder	Strukturinhalten beschreiben die Aufbau-, Ablauf- oder andere Organisationen (z.B. Team- oder Projektstrukturen). Eine Identität besitzt immer mindestens eine PRIMÄRE Beziehung zu einer Strukturiertheit eines Typs. Typen von Strukturinhalten können z.B. sein: Organisationsinhalten, Kostenstellen, Standorte, Geschäftsfahrer, Projekte, Geschäftsprozesse, etc. Dies sind funktionale Rollen (z.B. Leiter von Strukturinhalten, Compliance- und/oder Datenschutzbeauftragte, IT-Controlling, etc.), welche bestimmte
4	Strukturinhalte	Strukturierende Objekte	Bezeichnung Art Verantwortliche(r) Leiter			

We committed the following ToDos until the next meeting (mainly the same):

- o Giving more people access to Sharepoint (still to do)
- o Proposal for main objects with attributes and associations (adapting proposals by all members)
- o Proposal for processes around role and rights provisioning
- o Structurize all found processes (still to do)

See attached powerpoint file: 2008-04-22_Statusreport_Modelling(1.0).ppt

No.	Type	Who	Miscellaneous topics
L28	A	VH	Take over the promised models from HG, HK and PW 2008-06-27
L29	S	HW	TA provided his models he had at hand at the meeting from his work at the Dutch government.
L30	S	HW	<p>Enrich your profile at http://groups.google.com/group/GenericiAM/</p> <p>We will put more emphasis on the virtual interaction in our work for GenericiAM.</p> <ul style="list-style-type: none"> o We need more personal and professional member information about in the profile. o Please fill in your full name and professional picture, Location, Title, Industry, Email address, Website and / or Blog, Quote and About me in your profile properly. o This additional information will help us to work more confidently in the virtual space. o It makes clear, that there are real humans acting and contributing behind the electronic representations. <p>Registered Members who prefer to stay anonymous will be removed until next meeting.</p>
Next Meeting			
The next Meeting will be in Munich. We plan to meet at Friday, 2008-06-27, 10:00 – 17:00, a reminder will be sent 1 week in advance. The meeting was hosted and facilitated CSC Deutschland Solutions GmbH.			
L31	R	HW	<p>Please also visit the Web-references ...</p> <ul style="list-style-type: none"> o GenericiAM-Blog (http://blog.genericiam.org/) o GenericiAM-Calendar

Log of meeting proceedings

			<p>(http://www.google.com/calendar/render?cid=8e49efvhc4th3ngbs19cgjetk%40group.calendar.google.com)</p> <ul style="list-style-type: none"> ◦ GenericIAM-Discussions (http://groups.google.de/group/GenericIAM/) ◦ GenericIAM-Homepage (http://www.genericiam.org/) ◦ GenericIAM @ NIFIS (http://www.nifis.org/joomla/index.php?option=com_content&task=view&id=1492&Itemid=208) <p>and</p> <ul style="list-style-type: none"> ◦ IAM-Wiki (http://www.iam-wiki.org/)
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